



Atlanta

Trouble Shooting

PROBLEM

- 1.** Is the light on in the transformer?



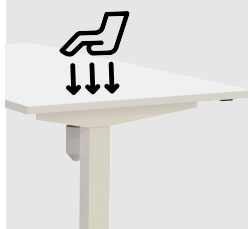
➔
NO

SOLUTION

Check the power outlet and wire to transformer
Unplug for the 3 minutes, plug in again.
Still no light?
Change the transformer

↓ YES

- 2.** Lean over the motor leg of the desk frame and apply downward pressure while pressing the down button on the handset.
The pressure on the motor leg should be applied in a quick, shock-like motion to assist the movement.
Does the desk move down?



➔
NO

No, go to no. 5

↓ YES

- 3.** Connect the motor to the transformer – very briefly (Remove quickly!)
Did the desk frame move?

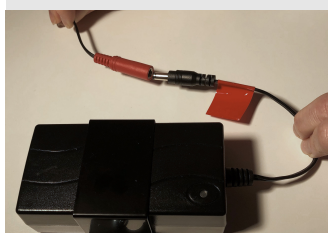


➔
NO

Change the power leg

↓ YES

- 4.** Connect the wires again (red/red) according to assembly instruction.



↓ YES

- 5.** Check whether the buttons are responding correctly and ensure the frame operates as expected. If a handset button is unresponsive, press it multiple times until you hear a click—this indicates that the micro switch has been reactivated, and the button should now function properly. The motion of pressing the button should be smooth and controlled, similar to pushing it up a slight slope. There is no need to disconnect the handset for this process.



➔
NO

Change the control panel.